

Dr. Oliver Huber, Senior Voice User Interface Designer

- **Summary:** I am a Senior Computational Linguist with over seven years of work experience throughout Europe, the Middle East and New Zealand. I have been working for companies varying in size from local to multinational ones, gaining valuable cross-cultural knowledge and experience in the areas of *Project Management, Voice User Interface Design, Software Engineering and Consultancy.*

- **Trained on:**

- ScanSoft OSR, Nuance 8.5, Nuance 9 and Loquendo 7
- VXML, CCXML, Java, Prolog, Nortel SCE and Tuvox Producer

- **Proficient with:**

- Business Requirement Analysis for Self Service Applications
- Text and Data Processing using Perl or Python
- Planning End-to-End Caller Experience for Call Center Apps

- **Expert on:**

- Voice User Interface Design for Self Service and Call Routing Apps
- Web-, Print- and Voice-Usability Design and Testing
- Providing Technology Trainings and Workshops

Address:

Avaya Deutschland GmbH
Unterscheinstiege 6
60549 Frankfurt
Germany



Experience:

- Speech Application Manager in New Zealand
- Lecturer for Linguistics
- Trainer for CMS and DMS
- IT and Management Consultant
- Web Programmer/Analyst

Education & Certifications:

- University of Munich (LMU) Germany, PhD in Computer Science, Computational Linguistics and German Linguistics
- University of Munich (LMU) Germany, Master of Arts in Linguistics and Literature
- Technical Documentation Certification from LMU
- English TOEFL score of 277 out of 300
- Certification of proficiency in Spanish
- Basic working knowledge in reading and understanding technical texts in French, Italian and Portuguese